

Privacy Statement

Last update: 27th Feb. 2025

The “Soligno Technologies” organization, with website www.interfaceequilibrator.com, is responsible for the processing of personal data and has created this Privacy Statement to comply with the prevailing data protection laws.

Personal data that we process

We process your personal data because you provide them to us yourself.

Below you will find an overview of the personal data that we process and how we collect them.

Personal data	How the data is collected
First and/or last name	You provide these to us when submitting the “contact form” or “order form” on our website.
Email address	You provide this to us when submitting the “contact form” or “order form” on our website.
Address details	You provide these to us when submitting the “order form” on our website.
Organization	You provide this to us when submitting the “order form” on our website.
ID number that the Interface Equilibrator software, when launched on a computer, assigns to that computer	You provide this to us when submitting the “order form” on our website (such an ID is based on some computer’s hardware components that are retrieved by the Interface Equilibrator software, when launched on a computer, using standard APIs of the Microsoft Windows® operating system).
License type and expiration date	You provide these to us when submitting the “order form” on our website.
Bank details	You provide these to us when sending us a payment to purchase a license (after we have sent you an invoice).

For what purpose and on what basis do we process personal data

We process your personal data for the following purposes:

- Processing your payment.
- Enabling/disabling the available features of the Interface Equilibrator software that you have purchased for a certain computer and for a certain period of time.
- We also process your personal data if we are legally obliged to do so, such as data that we need for our tax return.

How long we store personal data

We do not store your personal data for longer than strictly necessary to achieve the purposes for which your data is collected.

Sharing personal data with third parties

We do not sell your data to third parties and only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. We remain responsible for these processes.

View, modify or delete your data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for the data processing or to object to the processing of your personal data by us and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to us by using the “contact form” on our website or by replying to any email that we have sent you after you provided such data to us. We will respond to your request as soon as possible, but, in any case, within 30 days. To ensure that the request has been made by you, we will ask you to send us a copy of your ID document.

We remark that any service that you purchased from us may cease to work after your data is modified or deleted.

How we protect personal data

We take the protection of your data seriously and we take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification.

If you have the impression that your data is not properly secured or there are indications of misuse, please contact us through the “contact form” on our website.

Links to other websites

Our website contains links to other websites. We are not responsible for the privacy policies or the content of other websites. Please, refer to the privacy policies of the respective website.

Cookies and similar techniques

We do not use cookies or similar techniques. Third-party components (videos) embedded in our website may use only essential cookies for the correct display of the video, see next section.

Embedded videos

Our website embeds components (videos) of the hosting video service “Vimeo” of the “Vimeo.com, Inc.” company (Legal Department: 330 West 34th Street, 10th Floor, New York, New York 10001).

Our legitimate interest for embedding these components is the smooth integration of the videos in our website and the attractive design of our website.

When you access a page of our website containing an embedded component, a connection to the Vimeo servers is established and the video is displayed on the page that you have accessed. These components are embedded in our website using the Vimeo “do not track” URL parameter activated (that is, “dnt=1” is used in the URL of the embedded component). By doing this, we prevent Vimeo from setting non-essential cookies. For more info, please refer to Vimeo’s documentation, which you can find at the following links (to Vimeo’s website):

- <https://developer.vimeo.com/api/oembed/videos> ;
- <https://help.vimeo.com/hc/en-us/articles/12426260232977-About-Player-parameters> .

Changes to this Privacy Statement

We may need to change this Privacy Statement from time to time. We will communicate any changes to our Privacy Statement on our website and/or by sending you an email.